

INFORM

PC and SystemArchitect Installation

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Installation

You can download the installation file for full installation from the following link:

<http://configurator.ts.fujitsu.com/public/download/SystemArchitect.msi>

Full installation will install the following components:

PC-Architect / SystemArchitect and Check4update tool

You can download the installation file for update Installation from the following link:

http://configurator.ts.fujitsu.com/public/download/loadprog_upd_e.exe

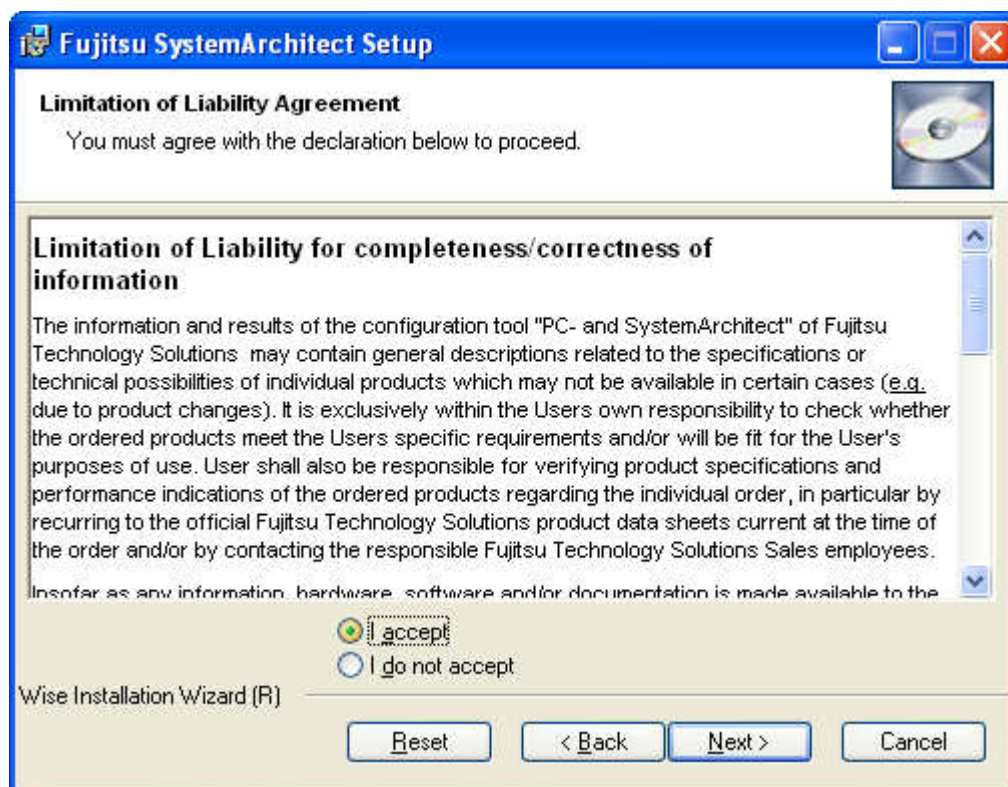
Update installation will upgrade to the latest version.

The installation for SystemArchitect will run automatically after starting the file "SystemArchitect.msi".
The following window will appear. Click "Next" to start.

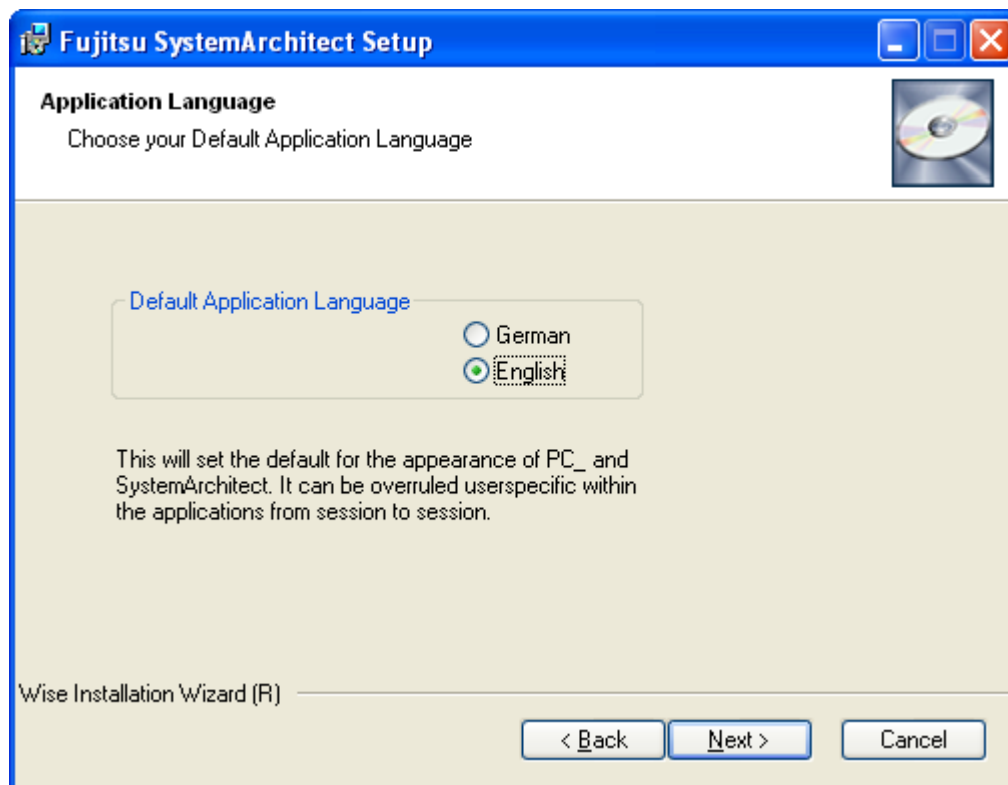


Please note the following installation hints. You may get additional information and news that are not yet contained in this documentation.

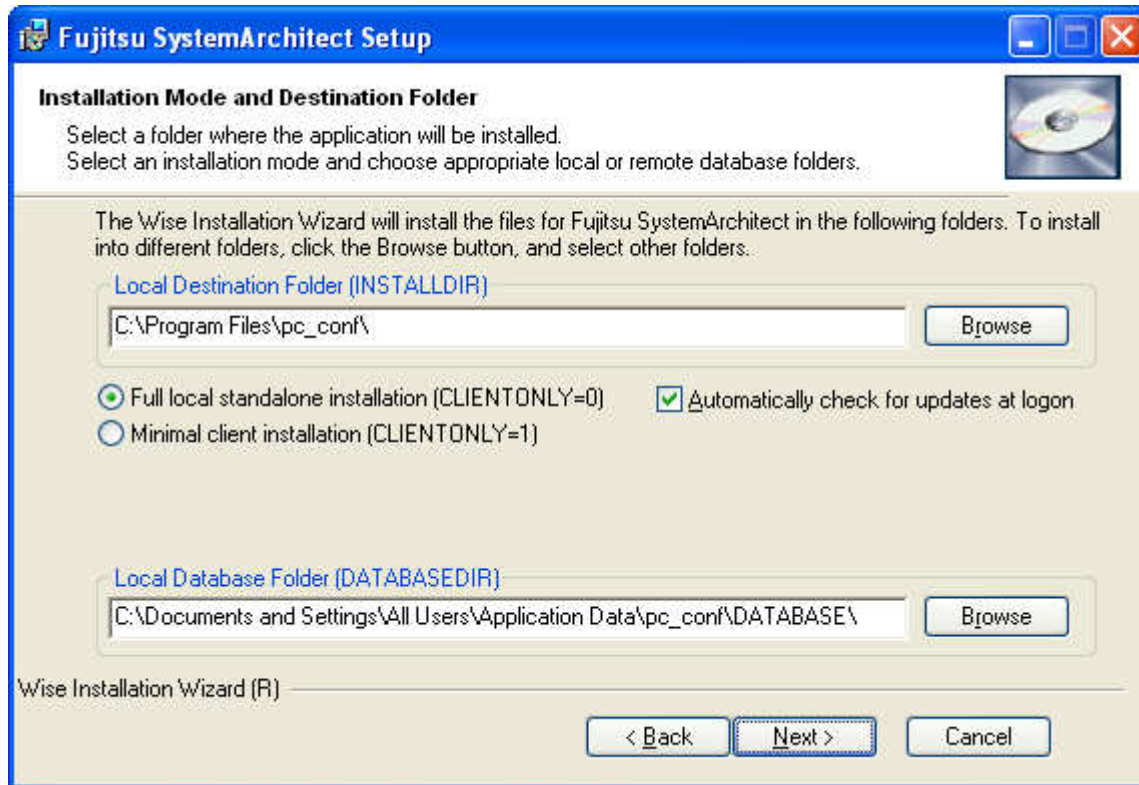
Accept agreement and click "Next" to continue.



Please choose the default language of the program.



The directory for installation is pre-set. You can change the directory if you like.
The directory for the databases is also pre-set. You can also change the directory if you wish.



Client/Server Installation:

First install on the network server with the following option:

- Radio button :“Full local standalone installation (Client ONLY=0) > checked
- Radio button :“Minimal client installation (Client ONLY=1) > NOT checked
- Radio button “Automatically check for updates at logon” > NOT checked

After the installation setup and configure the “check for update “ function. Detail info see document (http://configurator.ts.fujitsu.com/public/information/chk4upd_e.pdf) “configure check for updates” chapter “Hints for administrators of an Architect network installation”

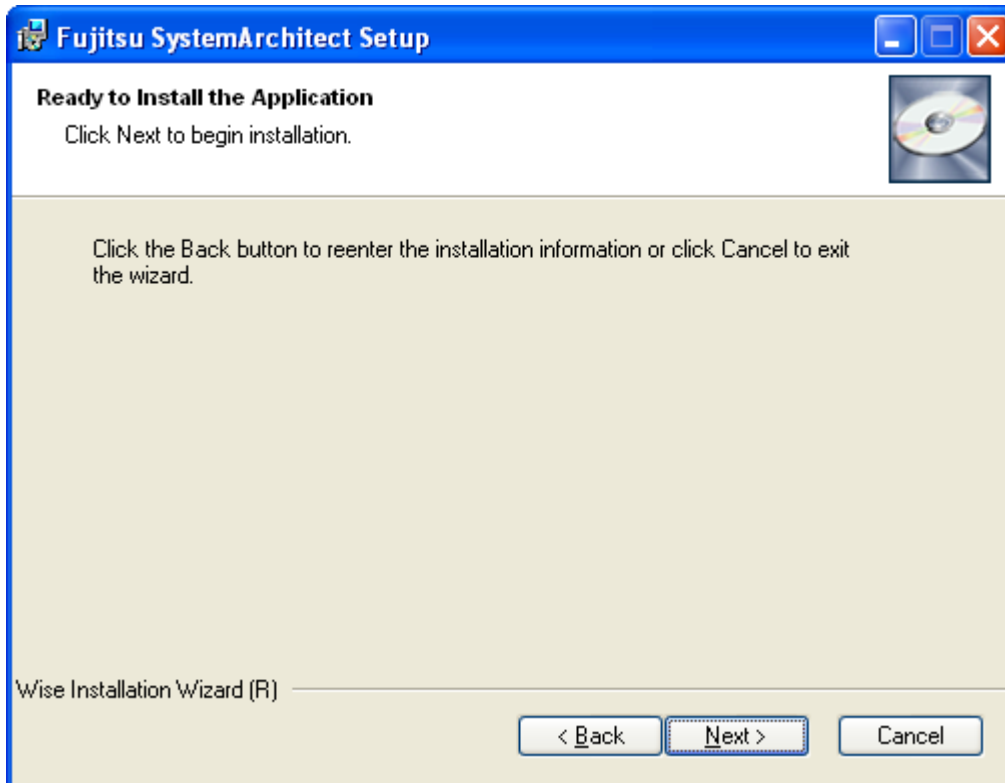
Afterwards install all clients with following options:

- Radio button :“Full local standalone installation (Client ONLY=0) > NOT checked
- Radio button :“Minimal client installation (Client ONLY=1) > checked
-

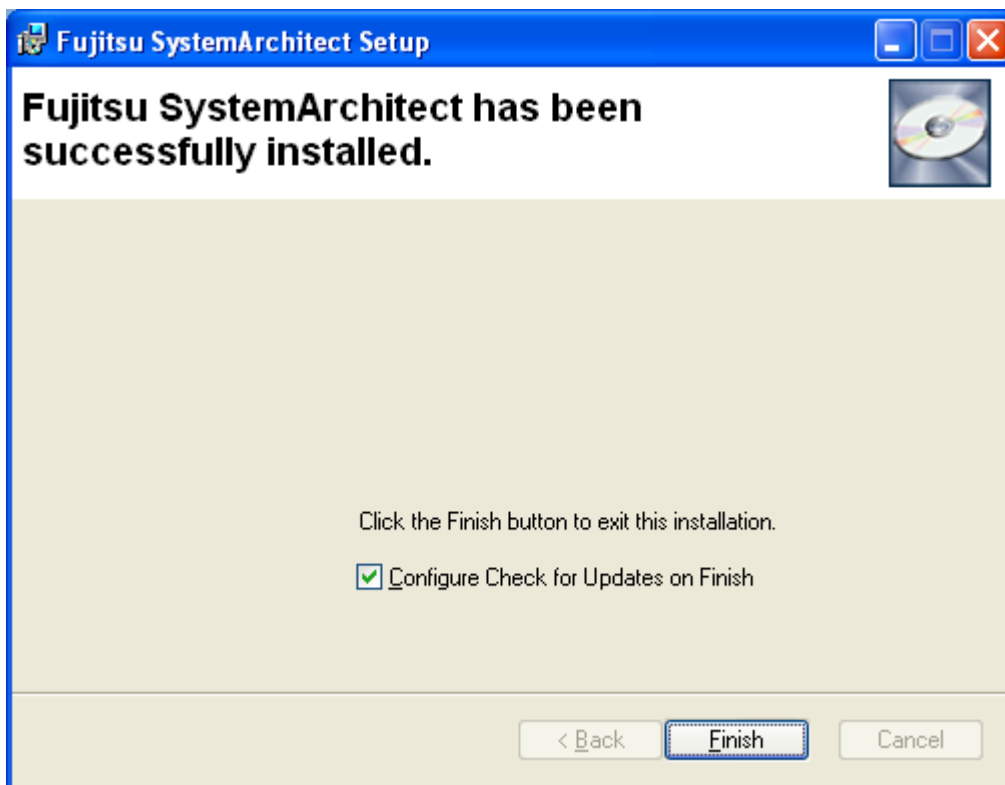
As “Remote Installation Folder” (INSTALLDIR_R): enter the installation folder on the server (please consider by clients you should enter the share file name and not the local drive on the server)

As “Remote Database Folder “(DATABASEDIR): enter the database folder on the server (please consider by clients you should enter the share file name and not the local drive on the server)

To continue the installation click „Next“ or click “Back” to change your settings.



Installation is completed.



If you would like to install the automatic database update tool, you need to check the “Configure Check for Updates” box. A detailed description about Check for update tool, you can find on http://configurator.ts.fujitsu.com/public/information/chk4upd_e.pdf

Configuration update server

Detail see: http://configurator.ts.fujitsu.com/public/information/chk4upd_e.pdf

Support & Helpdesk contact details

Questions and Answers

Q: I installed PC/System-Architect, but automatic update from network won't start!

A: Please click or enter to the link of download server (ex: [http://configurator.ts.fujitsu.com/...](http://configurator.ts.fujitsu.com/)) in the address bar of the Internet Explorer and press enter to connect to the website. If the website won't open you aren't connected properly or do not have access rights.

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Product Information

We kindly ask you contact your FTS Partner Manager for all product related questions and questions relating to the content of the information displayed on the portal.

Extranet Hotline

Please contact the Technical Support Team for technical questions only related to the Fujitsu Technology Solutions Extranet. Examples of issues handled by our technical team include, but are not limited to:

- Access problems (please provide URL and error message / screenshot)
- Password resets
- Training Issues
- Registration issues (If your confirmation mail with your login and password is outstanding or if you have any questions to the content, please contact your Fujitsu Account Manager.)

Phone: 00800 372 470 07 (Option 5 after selecting the language)

E-Mail: extranet-hotline@ts.fujitsu.com

PSCT Contact

For all issues concerning the PC-/SystemArchitect tools and the configuration problems

- PC / System Architect issues

E-Mail: psct.contact@ts.fujitsu.com